



## CARNIVAL JUBILEE TO OFFER FLEET'S FIRST 5G COVERAGE

November 16, 2023

### *Connectivity Enhancements Continue as Full Fleet Now Upgraded for SpaceX Starlink Satellite*

MIAMI, Nov. 16, 2023 – Carnival Cruise Line announced today it will introduce further industry-leading innovation aboard the upcoming [Carnival Jubilee](#): 5G mobile connectivity. Carnival Jubilee will be the first Carnival vessel, and the first cruise ship in North America, to provide guests access to 5G mobile phone service through a partnership with leading cellular provider Wireless Maritime Service (WMS).

"Carnival Jubilee will be the fleet's most-connected ship – literally raising the connectivity bar for our guests and serving as another big step in a period of vigorous advancement of our onboard connectivity," said Luis Terife, vice president of onboard guest commerce at [Carnival Cruise Line](#). "The ongoing enhancements we're rolling out on all of our ships, such as SpaceX's Starlink satellite internet service, make it significantly easier for guests to share the memorable experiences of their cruise with friends and family."

Carnival Jubilee will launch in December as 5G-enabled and the service will be available early in 2024. Guests can utilize the enhanced connectivity through service plans for cruise ships provided by their wireless carriers. After the initial launch on Carnival Jubilee, the cruise line plans to enable other ships across its fleet with 5G capabilities.

To meet the growing demand for connectivity at sea, Carnival has also rolled out fleetwide enhancements to its [Wi-Fi offerings](#). The cruise line recently completed upgrades on all of its 25 ships to install necessary infrastructure for the use of SpaceX's Starlink Satellite service. In addition, Carnival has partnerships with other internet vendors to equip ships with multi-provider functionality, ensuring guests always enjoy access to the most robust and dependable service available while on board.

"We've received very positive feedback from our guests who are enjoying the more reliable Wi-Fi across the fleet as we continue to increase our capacity through Starlink and other service providers," said John Harshaw, vice president of global infrastructure at Carnival Cruise Line. "Our multi-provider, multi-orbit strategy minimizes single-provider supply chain constraints and improves overall connectivity in support of our operations and the enhanced experience for our guests and team members."

Carnival Jubilee will debut in [Galveston](#) on Dec. 23 and sail week-long Western Caribbean itineraries that visit popular destinations such as Cozumel and Costa Maya, Mexico, as well as Mahogany Bay (Roatan), Honduras.

For additional information on [Carnival Cruise Line](#) and to book a cruise vacation on Carnival, call 1-800-CARNIVAL, visit <http://www.carnival.com>, or contact your favorite travel advisor or online travel site.

### **ABOUT CARNIVAL CRUISE LINE**

Carnival Cruise Line, part of Carnival Corporation & plc (NYSE/LSE: CCL; NYSE: CUK), is the first cruise line to sail over 100 million guests and is proud to be known as America's Cruise Line, for carrying more Americans and serving more U.S. homeports than any other. For over 50 years, Carnival has continually revolutionized the cruise industry and popularized the cruise vacation as an affordable and fun travel option. Carnival operates from 14 U.S. and two Australian homeports and employs more than 40,000 team members representing 120 nationalities. Carnival currently operates 25 ships and is in an exciting period of growth with the addition of two ships over the next year.

**MEDIA CONTACT:** [media@carnival.com](mailto:media@carnival.com)