

Seabourn Announces Additional Voyage Cancellations For Three Ships, Updates Itineraries For New Seabourn Venture Expedition Ship

August 31, 2020

SEATTLE, Aug. 31, 2020 /PRNewswire/ -- Seabourn, the ultra-luxury resort at sea, announced today that it will cancel additional voyages for three cruise ships in its fleet as a part of its pause in global ship operations.

The announcement applies to Seabourn Ovation, Seabourn Encore, and Seabourn Quest with each ship having a different "effective through" date. Specific details are as follows:

- Seabourn Ovation: with its operations pause effective through January 3, 2021
- Seabourn Encore: with its operations pause effective through January 6, 2021
- Seabourn Quest: with its operations pause effective through May 10, 2021.

Seabourn is also announcing a revised delivery date for its new ultra-luxury purpose-built expedition ship, <u>Seabourn Venture</u>, which is now scheduled for December 1, 2021. The delay is because of shipyard closures at T. Mariotti earlier this year as part of responses to COVID-19, which resulted in disruptions to the overall construction and finishing process for the ship.

The brand announced that Seabourn Quest will operate the line's 2021-2022 award-winning Antarctica experience. Seabourn Venture will debut in December 2021 with a series of first-ever "Norwegian Winter" voyages where they may be able to see the Northern Lights. Guests will be able to place a future cruise deposit on the new Northern Lights itineraries.

Details about the revised inaugural season for *Seabourn Venture* are currently being finalized and will be announced in October. The brand has opened a wait list for guests interested in the voyages from December 2021 to April 2022. Guests currently booked on the inaugural voyage for Seabourn Venture will be offered the opportunity to sail on the new inaugural itinerary on a priority basis before it is open for sale to the general public. Additional details on rebooking for other affected Seabourn Venture voyages will be shared with booked guests and travel advisors in mid-October.

Due to the redeployment of Seabourn Quest to Antarctica, the line is cancelling Seabourn Quest's Panama Canal voyages scheduled for November 7 - December 19, 2021.

Seabourn is continuing to assess the timing to resume operations on *Seabourn Odyssey* in the Caribbean. As a courtesy to guests booked on December sailings aboard *Seabourn Odyssey*, final payment will now be due 60 days prior to departure.

Seabourn had previously announced a pause in its global ship operations from March 14 through May 2021, depending on the ship, effectively cancelling all voyages for those ships scheduled to operate during that timeframe. The decision to cancel additional voyages is a proactive action to deal with the circumstances continuing to evolve from the global response to the COVID-19 situation.

"Our utmost priority is the health, safety and well-being of our guests, crew and the people in destinations. We recognize the long lead time for planning an ultra-luxury Seabourn experience and with that in mind, we proactively announce the cancellation of these additional voyages," said Josh Leibowitz, president of Seabourn. "We are working very closely with science and medical advisors as well as our source and destination markets to develop protocols for the ultimate return to operations."

Seabourn will be communicating changes for voyages scheduled to depart in the extension timeframe with all booked guests and their travel advisors.

Guests who are currently confirmed on one of the affected voyages on Seabourn Quest's Antarctica, Amazon, Panama Canal, South America and Transatlantic cruises scheduled between November 7, 2020 and April 25, 2021, will automatically be re-accommodated in the same suite on the same voyage during Seabourn Quest's 2021-2022 season, at rate paid, within 30 days, as well as receive a shipboard credit that is calculated based upon voyage length. The shipboard credit is \$300 per suite for voyages up to 20 days in length and \$500 per suite for voyages of 21 days or more.

Guests booked on impacted cruises on Seabourn Encore and Seabourn Ovation will automatically be cancelled and all guests will receive Future Cruise Credits. They can also request a full refund of monies paid to Seabourn. Specific details are as follows:

- Paid in Full: those guests paid in full will receive 125% Future Cruise Credit of the base cruise fare paid to Seabourn.

 Guests can also request a full refund of the monies paid to Seabourn.
- **Deposited bookings**: those guests with deposited bookings will receive a Future Cruise Credit valued at 125% of the deposit amount paid, up to the base cruise fare paid to Seabourn. Guests can also request a full refund of the monies paid to Seabourn.

The Future Cruise Credit is valid for 12 months from the date of issue and may be used to book sailings departing through Dec. 31, 2022. The amount

of non-cruise fare purchases may be transferred to a new booking. Alternatively, guests may request a refund of the monies paid to Seabourn, which will be reimbursed to the original form of payment.

Guests and their travel advisors will be sent specific details applicable to their booking. Seabourn asks guests and travel advisors to use the online resources available on its website first rather than calling the Reservation Call Center for information about the cancellations due to the possibility of high call volumes and the potential of long on-hold wait times.

For reservations or more information about Seabourn, please contact Seabourn at 1-800-929-9391 or visit www.seabourn.com.

About Seabourn:

Ultra-luxury Seabourn currently operates a fleet of five modern ships and is a proud member of World's Leading Cruise Lines. The exclusive alliance also includes Carnival Cruise Lines, Holland America Line, Princess Cruises, Cunard Line, Costa Cruises, AlDA, P&O Cruises UK, and P&O Cruises Australia. Seabourn is a brand of Carnival Corporation and plc (NYSE/LSE: CCL and NYSE: CUK). Seabourn is the official cruise partner of UNESCO World Heritage under a multi-year agreement to help promote sustainable tourism at World Heritage sites around the world.

Find Seabourn on Twitter, Facebook, Instagram, YouTube and Pinterest.

Notes to Editors:

Seabourn is consistently ranked among the world's top travel choices by professional critics and the discerning readers of prestigious travel publications such as *Departures, Travel + Leisure* and *Condé Nast Traveler*. Its stylish, distinctive cruising vacations are renowned for:

- Intimate ships with a private club atmosphere
- Intuitive, personalized service provided by staff passionate about exceeding guests expectations
- Curated voyages to all seven continents delivering award-winning experiences
- All ocean-front suites, luxuriously appointed
- Complimentary premium spirits and fine wines available on board at all times
- Welcome Champagne and complimentary in-suite bar stocked with your preferences
- · Tipping is neither required, nor expected
- Finest resort at sea that is masterfully designed
- · World-class dining, further enhanced through a culinary partnership with Chef Thomas Keller
- All dining venues are complimentary, dine where, when and with whom you wish
- Seabourn Conversations, connecting with visionary experts
- Ventures by Seabourn[™], optional shore excursions, enhance and extend your experience in select destinations^{*^}
- Select purposeful and sustainable travel experiences as the Official Cruise Partner of UNESCO*
- Spa & Wellness with Dr. Andrew Weil, featuring an exclusive mindful living program*
- An evening entertainment experience in collaboration with Sir Tim Rice†
- · Committed to environmental stewardship and sustainability

^Available on Seabourn Odyssey, Seabourn Sojourn, Seabourn Quest, Seabourn Encore, Seabourn Ovation

†Not available on board Seabourn Venture

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SOURCE Seabourn

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^{*}Optional programs, for additional charge