



Carnival Cruise Line Australia team to Offer International Sales Support

December 8, 2015

Carnival Cruise Line has announced that its local team will provide support to Australian travel agents booking the cruise line's international itineraries from January 1, 2016. <?xml:namespace prefix="o" ns="urn:schemas-microsoft-com:office:office"?>

The move means travel agents will now have a central sales team, phone number and website for all Carnival Cruise Line local and international cruise queries and bookings.

Carnival Cruise Line Vice President Australia Jennifer Vandekreeke said her team was looking forward to providing a complete one-stop service for the local travel agent community, describing the move as a natural progression for the cruise line.

"Since we launched Carnival Spirit in the Australian market in 2012, we've been focussed on the operation and promotion of our local ships," Ms Vandekreeke said.

"Now that Carnival has successfully established a strong local team, it makes sense for us to expand our support for sales to our internationally based ships.

"It's an exciting time for us, particularly given Carnival Vista's launch in Europe next May, so we can't wait to start working with agents on our international cruise offering."

Ms Vandekreeke said the team had been working with Carnival Cruise Line's current international GSA in Australia, Travel the World, to transition the business, adding that Travel the World had been an outstanding partner of the brand over the past decade.

"The Travel the World team have been excellent ambassadors for Carnival Cruise Line's product. We can't thank them enough for the work they have done on our behalf and their true professionalism in helping us coordinate this transition," she said.

Ms Vandekreeke said existing arrangements would continue until January 1, 2016. Until then, trade enquiries or bookings for the new Carnival Vista 2016 Europe sailings and all existing and new international bookings should be directed to Carnival International's trade only number 1300 857 037.

From January 1, the contact for trade queries for local and international bookings will be 133194 and the website will be www.Goccl.com.au

The consumer website for local and international bookings will remain www.carnival.com.au and the phone number 133194 in Australia and 0800442095 in New Zealand.

Media information:

Libby Moffet/Christine Allen

MG Media Communications

+61 2 9904 0011